



Operational Standards & Service Agreement

Educational Outreach Operational Standards & Institutional Scheduling Framework

OldSchool Exotics & Reptiles LLC (OSER) is a Florida registered LLC based in Williston, Florida. OSER provides founder-led, welfare-first educational animal programs at customer venues.

FWC permittee: Alexander Jacobs. ESC Permit #891-008553 (Permit to Possess Class III Wildlife for Commercial Use) and IMP-III Permit #818-003099 (Permit to Import Class III Wildlife for Commercial Use) are effective October 21, 2026 through October 20, 2027. Activities remain subject to the issued permit scope and conditions.

This document establishes a clear operational understanding between OSER and partner facilities regarding scheduling structure, presentation standards, participant interaction, animal welfare expectations, and educational outreach procedures.

All educational outreach takes place at customer venues. The Williston home-based facility supports animal housing and business administration only; there is no customer or public foot traffic, and no on-site appointments, classes, tours, demonstrations, or public animal viewing.

Operational Classification

OSER educational outreach programs are structured educational presentations designed to support biological literacy, environmental awareness, behavioral observation, and calm educational engagement.

Programs are not operated as unrestricted public handling events, carnival attractions, entertainment exhibitions, or petting-zoo-style interactions.

All educational outreach remains founder-led, controlled, and welfare-monitored under OSER operational protocols. Structured, founder-supervised participant interaction with appropriate ambassador animals may occur subject to species-specific handling protocols, behavioral readiness, animal choice, participant suitability, and immediate Founder override authority.

Environmental Predictability & Educational Readiness

OSER recognizes environmental predictability as a contributing factor supporting educational readiness, behavioral stability, participant engagement, and welfare consistency.

Programs are therefore structured around:

- Predictable presentation flow
- Controlled participant engagement
- Stable environmental conditions
- Founder-led operational moderation
- Welfare-first decision making
- Longitudinal behavioral observation

These principles support calm educational environments while preserving both participant experience and ambassador-animal welfare.

Environmental predictability is incorporated into presentation structure, participant engagement methodology, educational pacing, room configuration recommendations, and ambassador-animal deployment standards.



Scheduling & Program Structure

Programs are scheduled directly through OSER as individual or recurring visits. The Florida launch includes Reptile, Cuddly Creatures, and Hybrid seminars featuring reptile and small-mammal ESC ambassadors. The nine ambassador-grade small mammals include two sugar gliders, three chinchillas, two ferrets, and two female guinea pigs (SC-02 / CS20-SC02). Individual participation remains subject to readiness, welfare, and the issued permit conditions.

OSER additionally recognizes environmental familiarity, predictable scheduling practices, and recurring educational continuity as factors that may support participant comfort, educational readiness, and ambassador-animal welfare consistency.

Facilities are encouraged to provide reasonable scheduling notice whenever possible to support transportation, environmental preparation, and operational coordination.

Program length, participant volume, room structure, and environmental conditions may influence final operational setup.

Programs use rotating ambassadors. Each animal's public presentation segment never exceeds 10 minutes, and no individual animal is required for program completion.

Recommended Audience Configuration

OSER educational outreach programs function most effectively when participants are arranged in a semi-circle or curved seating configuration surrounding the presentation area.

These arrangements improve participant visibility, educational engagement, audience moderation, movement predictability, and calmer presentation flow for ambassador animals.

Semi-circle configurations are generally more ADA-accommodating than full circular crowd formations, allowing clearer visibility lines, improved accessibility movement, and more balanced participant inclusion without excessive crowd compression.

Full-circle audience configurations may create unnecessary environmental pressure for ambassador animals while also making it more difficult for some participants to maintain consistent visibility and educational engagement.

Semi-circle arrangements create the most stable and accommodating environment for both participants and animals while supporting clearer educational communication and behavioral observation.

Welfare & Interaction Standards

Animal participation remains voluntary and continuously monitored under OSER welfare-first operational standards.

Animals are never forced into interaction or presentation. If an animal chooses not to participate or demonstrates welfare stop markers, OSER may substitute another suitable ambassador, modify the presentation, withhold the animal, or end that interaction to preserve a calm, low-stress educational environment.

Participant interaction with appropriate ambassador animals remains structured, founder-supervised, species-specific, welfare-monitored, and continuously guided by behavioral readiness, animal choice, participant suitability, and immediate Founder override authority.

OSER reserves the right to modify or limit interaction structure when environmental conditions, participant behavior, or animal welfare considerations require adjustment.



- Voluntary participation standards
- Founder-led interaction moderation
- Behavioral monitoring and environmental observation
- Structured founder-supervised educational engagement
- Calm, low-stress presentation structure

Founder-Controlled Participation Authority

OSER maintains founder-controlled participation authority for all ambassador animals participating in educational programming.

The Founder retains final discretion regarding:

- Species participation
- Individual animal participation
- Interaction structure
- Program pacing
- Environmental adjustments
- Room configuration modifications
- Welfare-based operational decisions

This authority exists to support:

- Welfare consistency
- Educational quality
- Behavioral predictability
- Participant safety
- Environmental stability
- Structured founder-supervised educational engagement

Animals may be substituted, withheld, removed from participation, returned to their primary environment, or excluded from interaction whenever welfare considerations indicate such action is appropriate.

The vine snake retains its ESC ambassador designation and internal research-resident role, with no public interaction.

Facility Responsibilities

Facilities are responsible for maintaining a reasonably orderly presentation environment appropriate for educational programming.

Facilities are encouraged to provide sufficient seating, reasonable spatial accommodation, and participant supervision support when necessary.

OSER requests that participants follow founder-led interaction instructions during educational presentations to support safety, educational clarity, and animal welfare continuity.

- Reasonable participant spacing
- Support for orderly presentation conditions
- Accessibility-conscious seating arrangements
- Clear participant visibility where possible



Photography & Media

Photography and general event documentation are typically permitted unless otherwise discussed prior to scheduling.

Flash photography, excessive crowding, or disruptive recording activity may be restricted when necessary to preserve presentation flow or animal comfort.

Operational Boundaries & Continuity

OSER maintains the right to modify operational structure, animal selection, or presentation pacing when necessary to preserve welfare stability, educational quality, or environmental consistency.

Programs are designed around calm educational engagement, environmental understanding, and behavioral predictability rather than performance-based presentation.

OSER maintains structured continuity systems, behavioral monitoring standards, and operational protocols developed through years of educational outreach and longitudinal animal observation.

Continuity-Based Educational Framework

OSER educational outreach programs operate within a continuity-based framework emphasizing:

- Environmental familiarity
- Ecological normalization
- Behavioral readiness
- Voluntary participation
- Welfare-first operational standards
- Educational accessibility
- Environmental stewardship
- Longitudinal observation

These principles support consistent educational delivery while preserving welfare-centered operational practices throughout OSER programming.

OSER recognizes that educational effectiveness, participant engagement, ambassador-animal welfare, and environmental stability are interconnected operational objectives.

For this reason, educational programming is designed around continuity, predictability, accessibility, and welfare-focused presentation standards rather than performance-based exhibition models.



Florida Compliance & Operational Requirements

OldSchool Exotics & Reptiles LLC is a Florida registered LLC based in Williston, Florida. FWC permittee: Alexander Jacobs. ESC Permit #891-008553 (Permit to Possess Class III Wildlife for Commercial Use) and IMP-III Permit #818-003099 (Permit to Import Class III Wildlife for Commercial Use) are effective October 21, 2026 through October 20, 2027. Activities remain subject to the issued permit scope and conditions. Programs also remain subject to applicable premises requirements, insurance terms, and venue requirements.

Acknowledgement

Scheduling confirmation and participation in OSER educational outreach programming indicate acknowledgement of the operational standards and presentation structure described within this document.

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Owner approval

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Alexander Howard Jacobs | Founder and Managing Member

Signed: October 5, 2026